

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 05<sup>th</sup> day of August' 2024**

**C.G.No.60/2024-25/ Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

S.Mahaboob Basha, D.No. 6/234,  
Vinayaka Nagar, Proddatur (M),  
Kadapa District.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Proddatur
2. Dy. Executive Engineer/O/Proddatur
3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

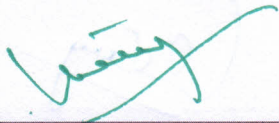
**ORDER**

01. The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that he is utilizing the service connection SC.No.2223401080219 under Category-III but recently the



respondents changed the category from Category-III to Category-II without any reason and hence he request for restoration of Category LT-III Industry (General).

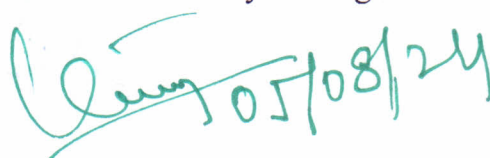
- 02.** The said complaint was registered as C.G.No.60/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per the inspection report of the AE/O/West/Proddatur and Dy.EE/O/Sub-Division/Proddatur Dt. 26.06.2023 the complainant is utilizing the supply for mineral water plant which is running under commercial activity i.e. selling mineral water privately to the individuals and hence the respondent No.1 changed the category of the above service from Category-III to Category-II as per Item No.1.2.1.1 of Tariff Retail Sale of Electricity for the year 2023-24 with effect from 03.07.2023.
- 03.** Complainant is present. Heard both the parties through video conferencing.
- 04.** Admittedly, the complainant is utilizing the service connection for running mineral water plant for commercial purpose as he is selling the mineral water to the public. The complainant did not deny this contention of the respondents. The complainant also did not produce any evidence to show that he is running the mineral water plant for supply of mineral water to the public on charity/at free of cost. Hence, we feel that the respondents



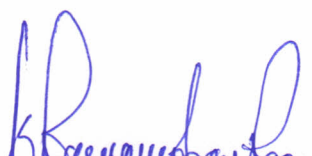
rightly changed the category from LT-III to LT - II as per Item No.1.2.1.1 of Tariff Retail Sale of Electricity for the year 2023-24. Hence, we find no merits in the complaint and the complaint is liable to be dismissed. Accordingly, the complaint is dismissed. No order as to costs.


- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05<sup>th</sup> day of August'2024.

 05/08/24

**CHAIRPERSON**

  
Member (Finance)  
05/08/2024

  
Member (Technical)

  
Member (Independent) 5/8/2024

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*05/08/24*